

## Product Warranty Document –

### 1. Warranty for GFS Product

GFS warrants that each GFS Product is free from defects in materials and workmanship and conforms to its Specifications. The warranty period for a GFS Product is a fixed period, specified in these Green Frog Systems – Product Warranty Terms and Conditions – including variances for operating conditions. Unless otherwise specified, the Warranty commences two (2) weeks from the date of Invoice. During the warranty period, GFS provides repair and exchange Service for the GFS Product, without charge (excluding freight), under the type of Service GFS designates for the GFS Product. If a GFS Product does not function as warranted during the warranty period and GFS is unable to either i) make it do so or ii) replace it with one that is at least functionally equivalent, Customer may return it to GFS for a refund less shipping and handling costs.

### 2. Warranty for Software Programs

GFS warrants that each warranted Software Program, when used in the Specified Operating Environment, will conform to its Specifications. During the warranty period, GFS provides defect-related Program Services without charge.

Program Services are available for a warranted Software Program for at least one year following its general availability. The warranty period for our Software Programs expires when its Program Services are no longer available. If a Software Program does not function as warranted during the first year after Customer obtains its licence and GFS is unable to make it do so, Customer may return the Program and the charges Customer paid for the licence will be refunded. To be eligible, Customer must have obtained its licence while Program Services (regardless of the remaining duration) were available for the Software Program.

### 3. Extent of Warranty

Green Frog Systems Pty. Ltd. guarantees the purchaser for the period stated in the following table that Green Frog Systems lighting systems will be free from defects in materials and workmanship. Green Frog Systems will, at its option, repair or replace any Green Frog System product system that is defective within the stated warranty period.

	GFS-HALO	GFS-NEO	GFS-Guardian/Sentry	GFS Stealth GFS Aspire/Defender v2	GFS 200 / 400 / 600
Complete Unit	1 year	3 years	3 years		
Solar Panel				**25 years	**25 years
Mounting Brackets				5 years	5 years
LED Light Fixture				5 years	5 years
Electronics				5 years	5 years
Battery Defect Warranty *				10 years	5 years

\* Green Frog Systems will replace a battery if it is faulty or defective in either manufacturing or materials during the warranty period.

\*\* Solar panel is warranted for 25 years maintaining 97% of original value at 10 years and 90% of original values at GFS STC (standard test conditions)

Specific warranty for individual products can be found on the respective Technical Data Sheet.

### Battery Performance Warranty

The battery ageing process results in a gradual reduction in capacity over time. Green Frog Systems batteries are covered by a Performance Warranty to a minimum performance of 50% of original design capacity.

Should the battery fall below this level in the Base Warranty Period, Green Frog Systems will replace the battery at no-charge to the customer. Following this Base Warranty period, the battery replacement warranty is covered on a pro-rata basis (customer purchases new battery with the designated discount applied) as detailed below:

	GFS- Stealth GFS Aspire / Defender v2	GFS- 200 / 400 /600
Base Warranty Period (>50% of original capacity design)	5 years	3 years
37-48 months from purchase date		75% off Standard Price
49-60 months from purchase date		50% off Standard Price
61-72 months from purchase date	90% off Standard Price	
73-84 months from purchase date	80% off Standard Price	
85-96 months from purchase date	70% off Standard Price	
97-108 months from purchase date	55% off Standard Price	
109-120 months from purchase date	40% off Standard Price	

Green Frog Systems warrants Battery Life to be above 50% of its initial rated capacity as this will allow the associated lighting product to operate to design specifications when fully charged.

The precondition of the valid Battery Performance Warranty shall be as follows: (i) The ambient temperature during the operation of the Products must not fall below -10°C or exceed 50°C

#### 4. Limitations of Warranty

The warranties stated above will not apply to the extent that there has been misuse (including, but not limited to, use of any Unauthorised Built-in Capacity or Circumvention of Technological Measures), incorrect installation, vandalism, accident, modification, unsuitable physical or operating environment, operation in other than the Specified Operating Environment, improper storage of product prior to installation or following deinstallation, improper maintenance by Customer or a third party, or failure or damage caused by a product for which GFS is not responsible. The warranties do not apply to damages caused by irresistible natural forces, acts of war, misapplication, accident, or neglect.

The warranty for GFS Products is voided by removal or alteration of Product or parts identification labels.

GFS does not warrant uninterrupted or error-free operation of a Product or Service or that GFS will correct all defects.

Unless otherwise specified in an Attachment or Order Acceptance Document, GFS provides Materials, non-GFS Products (including those provided with, or installed on, a GFS Product at Customer's request), and non-GFS Services WITHOUT WARRANTIES OF ANY KIND. However, non-GFS manufacturers, developers, suppliers, or publishers may provide their own warranties to Customer.